

211 SUNSHINE
TELEPHONE REASSURANCE

FREE! DAILY PHONE CALL

To learn more about life-saving Sunshine calls... **Dial 2-1-1 Today!**

“Hello Sarah, Sunshine calling!”

SENIOR GUIDE TO COMMUNITY SERVICES- PALM BEACH COUNTY

MEDICAL EMERGENCY 9-1-1 MENTAL HEALTH CRISIS 2-1-1

ABUSE- ADULT & DOMESTIC

Abuse Hotline- Florida	(800) 962-2873
Aid to Victims of Domestic Abuse	(800) 355-8547
Victim Services (also Rape Crisis)	(561) 833-7273
Long-Term Care Ombudsman	(888) 831-0404

ADULT DAY CARE 2-1-1

ALCOHOL & DRUG ABUSE 2-1-1

ALZHEIMER'S CRISISLINE (800) 394-1771

ALZHEIMER'S DISEASE

Alzheimer's Association 24-hour helpline	(800) 272-3900
Alzheimer's Care Resource Center	(855) 476-7600
Alzheimer's Community Care	(561) 683-2700
Memory Disorder Ctr- St. Mary's Medical	(561) 882-6363
Memory & Wellness Center at FAU	(561) 297-0502

CAREGIVER SUPPORT PROJECT

211's newest program- for 18 or older caring for another adult	2-1-1
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CARE MANAGERS/HOME CARE 2-1-1

CONSUMER COMPLAINTS

Better Business Bureau	(561) 842-9278
Condo Ombudsman	(954) 202-3234
Consumer Affairs Division of PBC	(561) 712-6600
Florida Division of Consumer Services	(800) 435-7352

CREDIT COUNSELING/MONEY MGT

Consolidated Credit Counseling	(800) 210-3481
Debthelper.com	(800) 920-2262
Money Management International	(800) 251-2227
PBC Cooperative Extension Service	(561) 233-1742
Prosperity Center- Housing Partnership	(561) 655-7581

CRIME/FRAUD-Don't Become A Victim!

Consumer Helpline (insurance fraud)	(800) 378-0445
Division of Victim Services (Courthouse)	(561) 355-2418
Economic Crimes: Crimes Against Elderly	(561) 355-7278
Seniors vs. Crime	(800) 203-3099
Your Aging & Disability Resource Ctr	(866) 684-5885
Victim Services (Office of Attorney Gen)	(561) 837-5000
Victim Services (State Attorney's Office)	(561) 355-7100

CRISIS- MENTAL HEALTH MOBILE RESPONSE

Mobile Response (SCMH) Glades	(561) 382-3555
Mobile Response (SCMH) North	(561) 693-8681
Mobile Response (SCMH) South	(561) 637-2102

DEATH/DYING/GRIEF

TrustBridge- Hospice & Home Healthcare	(888) 848-5200
VITAS Innovative Hospice Care	(800) 938-4827

DISABILITY SERVICES

Audiology With A Heart/free amplified phones	(561) 366-7219
Coalition for Independent Living Options	(561) 966-4288

DISABILITY SERVICES- continued

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Division of Blind Services (866) 225-0794

FL Alliance for Assistive Services & Tech. (888) 788-9216

Florida Relay Service (800) 676-3777

DISABLED PARKING PERMITS (561) 355-2264**EDUCATION- ADULT**

Adult Education School District of PBC (561) 616-7800

Literacy Coalition of Palm Beach County (800) 273-1030

EMPLOYMENT- ELDER

AARP's SCSEP (Sr. Employment) (561) 471-9828

CareerSource (800) 556-5627

FINANCIAL/UTILITY ASSISTANCE 2-1-1**FOOD ASSISTANCE/CONGREGATE MEAL SITES**

Access Food Stamps/Food Pantries/Meal Sites 2-1-1

Boca Helping Hands (561) 417-0913

Ruth & Norman Rales JFS & limited financial (561) 852-3333

True Fast Outreach Min WPB-food & other (561) 594-5689

Congregate Sites: also see *Senior Centers-may be COVID-19 restrictions*

Greenacres Leisure Services- meal site (561) 642-2090

Lindsay Davis Ctr- Riv Bch-STARs program (561) 840-3170

MorseLife- WPB (Kosher) "Lunch Bunch" (561) 471-5111

St Andrews Residence-West Palm Bch meal site (561) 655-1504

Village of Royal Palm Cultural Arts-meal site (561) 790-5149

Volen Center (Kosher) Boca/Delray meal sites (561) 395-8920

FORECLOSURE/EVICTION CONCERNS 2-1-1

GRANDPARENTS RAISING GRANDKIDS

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Kin Support Project-Families First PBC	(561) 721-2887
Relative Caregivers-Legal Aid Society ext.275	(561) 655-8944
PBC Extension Services/UF (GRandS)	(561) 233-1742
MorseLife (leave message)	(561) 289-8578

GUARDIANSHIP

Clerk of the Court 15th Judicial Circuit	(561) 355-6511
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HEALTH CONCERNS

American Cancer Society	(561) 616-9370
American Diabetes Association	(800) 342-2383
American Heart Association	(800) 242-8721
American Lung Association SE Florida	(561) 659-7644
Epilepsy Foundation	(561) 478-6515
Lupus Foundation of America-FL Chapter	(855) 905-8787
National Parkinson Foundation Chapter	(561) 962-1702

HOME DELIVERED MEALS/HEALTH CARE

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HOME IMPROVEMENT

Rebuilding Together*Solid Waste Authority	(561) 697-2700
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*Based on qualifying income guidelines- press #6 or ex 4701

HOSPITALS

Bethesda Memorial Hospital	(561) 737-7733
Boca Raton Regional Hospital	(561) 395-7100
Delray Medical Center	(561) 498-4440
Good Samaritan Medical Center	(561) 655-5511
JFK Medical Center (South)	(561) 965-7300
JFK Medical Center (North)	(561) 842-6141

HOSPITALS- continued**page 5**

Jupiter Medical Center	(561) 747-2234
Palm Beach Gardens Medical Center	(561) 622-1411
Palms West Hospital	(561) 798-3300
St. Mary's Medical Center	(561) 844-6300
Wellington Regional Medical Center	(561) 798-8500
West Boca Medical Center	(561) 488-8000
West Palm Beach Veterans Medical Center	(800) 972-8262

INSURANCE

DCF Access Florida (Medicaid)	(866) 762-2237
Health Care District of PBC	(866) 930-0035
Health Insurance Marketplace	(800) 318-2596
Medicare Information	(800) 633-4227
SHINE- help with Medicare concerns	(866) 684-5885

LEGAL SERVICES

Florida Rural Legal Services	(800) 284-4588
Florida Senior Legal Helpline	(888) 895-7873
Legal Aid Society- Elder Law Project	(561) 655-8944

MEDICAL SUPPLIES/EQUIPMENT

Clinics Can Help	(561) 640-2995
Southeast Mobility	(561) 364-2600

MENTAL HEALTH/ COUNSELING

Association for Community Counseling	(561) 638-0908
Center for Family Services of PBC	(800) 404-7960
Center for Trauma Counseling	(561) 444-3914
Different Like Me- South Coastal PBC	(561) 289-2545

MENTAL HEALTH/ COUNSELING- continued

Faulk Center for Counseling	(561) 483-5300
Mental Health Association PBC- PEARLS	(561) 832-3755
NAMI-National Alliance for the Mentally Ill	(561) 588-3477
Ruth & Norman Rales JFC (Senior Counseling)	(561) 852-3333

PRESCRIPTION ASSISTANCE

2-1-1

SENIOR CENTERS (also PBC D.O.S.S. Meal sites)

Boynton Beach Senior Center	(561) 742-6570
Lindsey Davis Sr. Community Ctr (Riv. Bch)	(561) 840-3170
Mid County Senior Center (Lake Worth)	(561) 357-7100
North County Senior Center (PBG)	(561) 694-5435
Volen Center (Boca Raton)	(561) 395-8920
West County Senior Center (Belle Glade)	(561) 996-4808

SERVICE DOGS- Canine Companions

(800) 572-2275

SUBSTANCE ABUSE- it's ok for to you get help

2-1-1

SUNSHINE CALLS-free daily hello & wellness check

2-1-1

TRANSPORTATION

Community Coach/ LIFT-South County	(561) 395-8920
Palm Tran CONNECTION Door-to-Door	(561) 649-9838
Palm Tran Bus Information	(877) 930-4287
Tri-Rail	(800) 874-7245

VETERANS/CRISISLINE

1- (800) 273-TALK (8255)

VETERANS SERVICES

211's MYFLVET- peer to peer support & family resources	2-1-1
FL Dept. of Veterans Affairs-benefits counseling	(561) 422-8204

VETERANS SERVICES- continued**page 7**

Funeral/Burial Benefits-Dept. of Veteran Affairs	(800) 827-1000
Jupiter Vet Center	(561) 422-1220
PBC Veteran Services-Delray Beach	(561) 276-1225
PBC Veteran Services- West Palm Beach	(561) 355-4761
Palm Beach Vet Center	(561) 422-1201
West Palm Beach VA Medical Center	(800) 972-8262
Women Vets Health Programs	(561) 422-1236

VETERINARIAN/PETS

(561) 712-1911

Paws2Help	(561) 686-3663
Peggy Adams- spay/neuter/vaccinations	(561) 233-1200

VOLUNTEER OPPORTUNITIES

211's Sunshine Daily Telephone Calls to Seniors	2-1-1
United Way of Palm Beach County	(561) 375-6600

This is a partial listing of frequently requested information maintained by 211 HelpLine and is current as of January 2021. Inclusion does not imply endorsement, nor does omission imply lack of endorsement by 211. For more information dial 2-1-1 or visit www.211palmbeach.org

Please note that service providers may have made changes or adaptations due to COVID-19.